Product Warranty

DHEENSAY

Dheensay carries a 3 year warranty against manufacturing defetcs, not vandalism, mishandling and self modifications made to our products.

Wear and Tear parts are also not covered as a part of our warranty from everyday use

Refer below to what is covered and not covered in our warranty

Wear & Tear Not Covered

Fabrics / Synthetic Vinyl

Table Surfaces: Laminates / Vinyl Tops

Micro Suede Box Up Material

Wheels

Carpet Surfaces

Studs, Bolts, Nuts, Bushings

Foam work

Foot Peg on Folding Mechanism

Covered by 3 Warranty

Steel & Aluminium Frame work

Welding points on frame

Plywood Structures (Platforms / Table Tops)

Polyurethane Moulded Seats

Faulty Assembly work

Folding Mechanisms for tables

Arm Handles for tables

Vinyl T-Edgings for Table Tops Stitching Work for Upholstery

All above are practiced in accordance to standard industry guidelines and applications

We assure that products that are not covered are given the full understanding of our customers expectations and to prolong the lifespan of these products further

Dheensay does its best for its customers needs and benefits by furnishing you with better performing materials and specifications which are not covered by us in our Wear and Tear Products

Should you have any questions pertaining to our products, please do not hesitate to contact us

E: sales@dheensay.com